EPS ANNUAL REPORT

Environmental Protection Society (EPS)
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For more information visit www.eps-swat.org
Note from the Chairman

Despite of many challenges during the Year-2021, EPS team delivered with full devotion and commitment in a professional way. The people we work with are satisfied from our efforts and the way we work with them is appreciable. Though In 2021, COVID-19 registered cases decreased but left its shocking effects both on human health and the local economy and EPS delivered to the best possible extent during this pandemic Annual Report 2020 provide glimpses of EPS efforts to its readers. In these efforts, the contribution provided by the partner organizations, is unmatchable and highly appreciated.

I am hopeful that such dedicated efforts and valuable contribution by partner organization will be sustained in the coming year as well. It’s a good opportunity to pay gratitude to all EPS staff members and volunteers, who worked hard with dedication for the neediest segment of the society in minimizing their vulnerabilities and sufferings.

My deep gratitude's to all readers.

Note from the Executive Director

It is my pleasure to present the Annual Report 2021, grasping EPS work during the year 2021. Due to inflation and slow economic activities, the concerned community faced enormous challenges. The Society continued its efforts in development and humanitarian context to serve our target community with the best possible approach, care and respect. Our commitment toward quality services has gained partners and community support in the region during the 30 years journey of the Society.

Our partners specifically, Pakistan Poverty Alleviation Fund (PPAF) and International Rescue Committee (IRC) are worth appreciating for their financial and technical support concerning projects/programs implementation. I am thankful to the whole EPS team and the volunteers for their commitment and professionalism shown during the year.

I am thankful to all, who have dedicated their lives to minimizing the suffering of needy people.

Prof. Abdul Wahab Khan
Chairman EPS

Mr. Akbar Zeb
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## ACRONYMS

<table>
<thead>
<tr>
<th>ADC</th>
<th>Additional Deputy Commissioner</th>
<th>MHM</th>
<th>Menstrual Hygiene Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admin</td>
<td>Administration</td>
<td>NDRMF</td>
<td>National Disaster Risk Management Fund</td>
</tr>
<tr>
<td>BHU</td>
<td>Basic Health Unit</td>
<td>NGO</td>
<td>Non Governmental Organization</td>
</tr>
<tr>
<td>BISP</td>
<td>Benazir Income Support Program</td>
<td>NPGI</td>
<td>National Poverty Graduation Initiative</td>
</tr>
<tr>
<td>BRDCC</td>
<td>Buidling Resilience to Disasters and Climate Change</td>
<td>O&amp;M</td>
<td>Operation and Maintenance</td>
</tr>
<tr>
<td>CLTS</td>
<td>Community Led Total Sanitation</td>
<td>ODF</td>
<td>Open Defecation Free</td>
</tr>
<tr>
<td>COVID</td>
<td>Corona Virus Disease</td>
<td>PHED</td>
<td>Public Health and Engineering Department</td>
</tr>
<tr>
<td>DDC</td>
<td>District Development Committee</td>
<td>PKR</td>
<td>Pakistani Rupees</td>
</tr>
<tr>
<td>EPS</td>
<td>Environmental Protection Society</td>
<td>PM</td>
<td>Project Manager</td>
</tr>
<tr>
<td>GBV</td>
<td>Gender Based Violence</td>
<td>PMDU</td>
<td>Prime Minister’s Performance Delivery Unit (PMDU)</td>
</tr>
<tr>
<td>INGO</td>
<td>International NGO</td>
<td>PPAF</td>
<td>Pakistan Poverty Alleviation Fund</td>
</tr>
<tr>
<td>IRC</td>
<td>International Rescue Committee</td>
<td>PWD</td>
<td>Person with Disabilities</td>
</tr>
<tr>
<td>IT</td>
<td>Information Technology</td>
<td>SDFO</td>
<td>Sub-Divisional Forest Officer</td>
</tr>
<tr>
<td>IWDP</td>
<td>Integrated WASH Development Plan</td>
<td>SOP</td>
<td>Standard Operating Procedures</td>
</tr>
<tr>
<td>KAP</td>
<td>Knowledge, Attitude and Practices</td>
<td>TF</td>
<td>Transitional Facilitators</td>
</tr>
<tr>
<td>LIFE</td>
<td>Leaveraging Inclusive WASH for Women Empowerment</td>
<td>TMA</td>
<td>Tehsil Munciple Administration</td>
</tr>
<tr>
<td>LIFE</td>
<td>WASH</td>
<td>WSSC</td>
<td>Water and Sanitation Services Company</td>
</tr>
<tr>
<td>M&amp;E</td>
<td>Monitoring and Evaluation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MEAL</td>
<td>Monitoring, Evaluation and Learning</td>
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</tbody>
</table>
About EPS

Environmental Protection Society (EPS) is a non-governmental, non-ethnic, non-political, and indigenous organization working in the region since 1991. Its main activities and projects were concentrated in District Swat where it earned a good name and started its journey towards professionalism as well and extended its interventions to the surrounding districts; Shangla, Kohistan, Bagram, Buner, Malakand, Upper Dir, and Lower Dir where EPS had already developed good working relations with most of the organizations and line departments. EPS head office is located in Saidu Sharif, district Swat and is registered in 1994 under the Societies Registration Act, 1860.

EPS Programs’ Priorities

EPS Programs’ Guidelines provides practical and step-by-step guidance to the planning, designing and implementation of program operations. It attempts to develop high-quality standard procedures that contribute to improved and consistent performance of programs. EPS four programmatic priorities are; Environment and Climate Change, Sustainable Livelihood, Education and Health & Nutrition.

EPS Vision and Mission

EPS vision statement is “Clean and healthy environment where all people live with dignity and peace”. EPS’s mission statement complements and builds on the organizational vision by defining its key purpose and core areas of focus which is “To strive for inclusive development with community participation for deserving people with care and respect”.

Vision

Clean and healthy environment where all people live with dignity and peace

Mission

To strive for inclusive development with community participation for deserving people with care and respect

Programmatic Priorities:

Environment & Climate Change
Sustainable Livelihood
Education
Health & Nutrition

Values

Accountability, Transparency, Care, Self-Reliance, Participation and Integrity
ORGANOGRAM OF EPS

General Body

Council

Management Committee

Executive Director

Internal Auditor

Income Generation Unit

Operation Manager

Program Manager

MEAL Manager

Admin & HR Manager

Finance Manager

Technical Manager

IT & Media Manager

Project Manager 1

Project Manager 2

Project Manager 3

Project Manager 4

Project Manager ...

MEAL Officer

Admin & Logistic Officer

Finance Officer

Sub Engineer

Data Manager

Project Team 1

Project Team 2

Project Team 3

Project Team 4

Admin & Logistics Assistant
# EPS TEAM DURING 2020

## Council/Board Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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</thead>
<tbody>
<tr>
<td>Prof. Abdul Wahab Khan</td>
<td>Chairman</td>
</tr>
<tr>
<td>Prof. Fazal Subhan Afghani</td>
<td>Vice Chairman</td>
</tr>
<tr>
<td>Mr. Bashir Ahmad</td>
<td>Press Secretary</td>
</tr>
<tr>
<td>Prof. Irshad Ali Khan</td>
<td>Councilor</td>
</tr>
<tr>
<td>Mr. Iftikhar Ali Khan</td>
<td>Councilor</td>
</tr>
<tr>
<td>Mr. Tahir Alam</td>
<td>Councilor</td>
</tr>
<tr>
<td>Mr. Hameed Ullah</td>
<td>Councilor</td>
</tr>
<tr>
<td>Ms. Huma Shakir</td>
<td>Councilor</td>
</tr>
<tr>
<td>Mr. Muhammad Afzal Khan</td>
<td>Councilor</td>
</tr>
</tbody>
</table>

## Key Staff Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr. Akbar Zeb</td>
<td>Executive Director</td>
</tr>
<tr>
<td>Mr. Masroor Ahmad</td>
<td>Programs Manager</td>
</tr>
<tr>
<td>Mr. Israr-Ul-Haq</td>
<td>Manager M&amp;E</td>
</tr>
<tr>
<td>Mr. Khalilullah</td>
<td>Manager HR &amp; Admin</td>
</tr>
<tr>
<td>Mr. Tariq Khan</td>
<td>Finance Manager</td>
</tr>
<tr>
<td>Mr. Shahab Ali Shah</td>
<td>IT &amp; Media Manager</td>
</tr>
<tr>
<td>Mr. Haseeb Khan</td>
<td>Project Manager</td>
</tr>
</tbody>
</table>

## Our Policies

- Finance Policy
- HR Policy
- Gender Policy
- EPS Code of Conduct
- Harassment Policy
- Procurement Policy

## EPS Units

- Finance and Administration Unit
- Human Resource Unit
- Technical Unit
- Monitoring and Evaluation Unit
- Research and Publication
EPS Partners During the Year 2021

Pakistan Poverty Alleviation Fund (PPAF) Pakistan

International Rescue Committee (IRC)

Partners:
- Abt. Associates Inc.
- Asian Development Bank & Go: KPK
- British Council
- Ministry of Environment, Local Government & Rural Development
- Catholic Relief Services (CRS)
- Civil Society HID Programme (CHIP)
- Concern Worldwide Pakistan
- Custodian of Two Holy Mosques Relief Campaign for Pakistan
- Department for International Development
- Food and Agriculture Organization
- Government of KP
- Handicap International (HI)
- International Rescue Committee (IRC) Pakistan
- IUED, Geneva University, Switzerland
- JOBS International

- John Snow, Inc. (USAID)
- CARE International in Pakistan
- Oxfam NOVIB
- Oxfam GB
- Pakistan Poverty Alleviation Fund (PPAF)
- Swiss NGOs Programme Office
- SDC- IC (Innovation for Poverty Reduction Project)
- South Asia Partnership (SAP) Pakistan
- Swiss Agency for Development and Cooperation (SDC)
- Penny Appeal Pakistan
- Primary Education Project Go: of Khyber Pakhtunkhwa
- Trust for Voluntary Organization (TVQ)
- UNDP GEF SGP
- UNDP SGP PTF
- United Nations Children Fund (UNICEF)
- USAID Entrepreneurs/MEDA
- USAID–Pakistan Jobs Project
- Welt Hungerhilfe (DWHH)
**EPS WORKING AREA DURING 2021**

In partnership with Pakistan Poverty Alleviation Fund (PPAF)
- District Swat (Hazaras, Kuzabakhel, Kanju, Kuza Bandi, Totano Bandi)
- District Shangla (Shahpur & Damorai)

In Partnership with International Rescue Committee (IRC Pakistan)
- District Swat (25 villages selected across the district)

**EPS PROJECTS DURING THE YEAR 2021**

**Leveraging Inclusive WASH for Empowerment (LIFE-Pakistan)**
- Expanded inclusive and sustainable WASH services
- Improved inclusive WASH governance systems
- Increased women’s, girls’, and other marginalized groups decision making around WASH

**Prime Ministers Interest Free Loan Scheme (PM-IFL Scheme)**
- Provision of interest free loan to poor households lacking access to resources & having poverty band between 0-40 for productive micro-enterprises development.

**Building Resilience to Disasters and Climate Change (BRDCC)**
- Output 1: Enhanced awareness and preparedness on disaster risk reduction at community level
- Output 2: Increased resilience of target communities through development of relevant community infrastructure for drought and flood disasters mitigation.
**Launch of “Spring Tree Plantation Campaign, 2021”**

Spring Plantation event was started from the recitation of a few verses from the Holy Quran and the keynote address was given by Executive Director EPS. SDO Forest Department district Swat, highlighted the importance of forest and plantation in the scenario of climate change and disasters. Mr. Haseeb (PM EPS) highlighted the importance of water conservation, forest cover, and a safe environment in the context of COVID-19. Mr. Masroor Ahmad – Program Manager being the facilitator of the event thanked all the participants at the end of the event after the plantation of 600 plants as 2000 plants were planted by the
World Environment Day, July 2021

On the occasion of World Environment Day, an event was organized by Environmental Protection Society (EPS) in collaboration with IRC Pakistan to increase awareness among mass for better environment conservation and a clean and healthy environment where everyone lives with peace and dignity. People from all walks of life like local community members, school children, workers of EPS and WSSC Company Swat participated in huge numbers. Many speeches were delivered focusing on the importance of World Environment Day 2021 and our role. Addressing the participants, Mr. Akbar Zeb Executive Director EPS focused on conserving nature for our coming generation which needs efforts at every level.

We (all participants) need to plant as many trees as we can. Trees are a better source for environmental conservation. If we didn’t plant enough trees now then we might face many hazards like flash floods, drought, low rivers level, low Agricultural production, an increase in temperature, etc. He stressed on school children to take tree plantations on priority from now onward for a better future and clean environment and fight environmental pollution. Mr. Shida Muhammad—Chairman WSSC Swat addressed the participants and stressed that it is our work to keep the environment clean and green. We are doing our efforts but alone we can’t achieve a large level of success without the support of the community and volunteers. So, we should join hands for this noble cause. At the end of the ceremony, the participants took part in a cleanliness campaign of the Islampur Banr and the surrounding area.
GBV Vindication

Women and girls living in the urban and rural areas of north Pakistan specifically district Swat, are facing enormous problems. The district consists of far-flung areas with vulnerabilities to disasters and poverty with the lack of adequate infrastructure, services, awareness about basic rights and opportunities which further increase in the more remote areas. Women and girls are usually deprived of their basic rights like share in inheritance, say in the household level decision, protection and dignity, child marriage, lack of awareness, access to availing services, access to resources, availability of inclusive and gender-sensitive support groups etc. Silence on GBV cases is another issue that needs to be highlighted and addressed at the community level to trigger further support. Lack of inclusive and rights' based policies and practices also requires attention which in one or another way leads to GBV. Local Jirga/Committee and Government institutions work for but have limitations to the level that in most cases remains unresolved or not to the satisfactory level of justice to keep the society coherent. These limitations/flaws are mainly due to cultural barriers, ties in the family, lack of knowledge/ legal protection, poverty or lack of resources, and inade-

16 Days of Activism against GBV

16 Days of Activism Against Gender-Based Violence is an international campaign to challenge violence against women and girls. The campaign runs every year from 25 November, the International Day for the Elimination of Violence against Women, to 10th December, the Human Rights Day. To actively participate in the campaign EPS has organized an event on the subject on December 8, 2021, in the TMA office Tehsil Babozai, Swat. The main objective of the event was to raise awareness about Gender-Bases Violence in the context of District Swat and to suggest remedies for gender-based issues. Mr. Riaz (Additional DC) was the chief guest on the occasion, and various prominent personnel’s from NGOs and government departments partici-
Global Handwashing Day 2021

Global Handwashing Day was founded by the Global Handwashing Partnership and is an opportunity to design, test, and replicate creative ways to encourage people to wash their hands with soap at critical times. Global Handwashing Day is celebrated every year on October 15th. Since 2008, community and national leaders have used Global Hand Washing Day to spread the word about handwashing, build sinks and tippy taps, and demonstrate the simplicity and value of clean hands. Since then, Global Handwashing Day has continued to grow. Global Handwashing Day is endorsed by governments, schools, international institutions, civil society organizations, NGOs, private companies, & individuals.

Global Handwashing Day 2021 was celebrated by the EPS team in Naway Jwand Rehab Center Rahim Abad, Swat. More than 130 participants including special patients of the rehab center, Miss Zarsanga (folk singer), doctors, female psychologists, physiotherapists from Jalil International hospital, staff from the anti-narcotics department, male and female staff of EPS and Naway Juwand (new life) rehabilitation center participants attended the event.

International Day for PwDs

The International PWDs Day is observed annually on December 3 every year. This year the theme of the Day was “Leadership and participation of persons with disabilities towards an inclusive, accessible, and sustainable post-COVID 19 world”. The observance of the Day aims to promote an understanding of disability issues and mobilize support for the dignity, rights, and well-being of physically disable persons. It also seeks to increase awareness derived from the integration of persons with disabilities in every aspect of political social, economic, and cultural life. The International PWDs Day was organized by the Blind institute Swat with the collaboration of the HOPE and LIFE project in December 2021 in Blind institute Swat. Participants of the event were ADC Swat Mr. Asghar, Principal SPS School and Collage Mr. Qazi Khalil, and other prominent personalities from government departments, NGO’s and INGOs.
Building Resilience to Disasters and Climate Change (BRDCC) Project is under implementation in two union councils of district Shangla in partnership with the Pakistan Poverty Alleviation Fund (PPAF) and National Disaster & Risk Management Fund (NDRMF). During the Reporting Year, seven flood protection structures were designed as per international standards and vetted by NDRMF Consultants. The design process and amendments as per site requirements took a quite long time due to which the project was extended to June 2022. Out of these seven schemes, three schemes have been selected for the first phase implementation and are mega structure costing in the range of 15 to 25 million PKR per scheme.

EPS conducted three Operational & Maintenance Trainings of 72 community members (O&M Committees) out of which one event was specifically arranged for female O&M Committee members. The purpose of these trainings’ was to well equip the participants with operation and maintenance modalities as well as community roles during execution of the schemes. At the
**INTEREST FREE LOAN PROGRAM (IFL PROGRAM):**

Interest-Free Loan Programme is a part of the National Poverty Graduation Initiative (NPGI) which is under the Government of Pakistan Ehsaas Program and comes under Poverty Alleviation and Social Safety Division of the Cabinet Secretariat, Government of Pakistan. The government has mandated the Pakistan Poverty Alleviation Fund (PPAF) and the Benazir Income Support Programme (BISP) for the implementation of the NPGI program. Environmental Protection Society (EPS) is among the 40 implementing partners of PPAF across Pakistan and now it is a full pledge program. EPS during the Year 2020 provided a total of 2308 interest-free loans to deserving households with coverage of 60% fe-

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Sector</th>
<th>Fresh Borrowers</th>
<th>Graduated Borrowers</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Agriculture/Cropping</td>
<td>111</td>
<td>121</td>
<td>232</td>
</tr>
<tr>
<td>2</td>
<td>Commodity/Petty Trading</td>
<td>272</td>
<td>283</td>
<td>555</td>
</tr>
<tr>
<td>3</td>
<td>Livestock/Poultry/ Fish Farming</td>
<td>217</td>
<td>364</td>
<td>581</td>
</tr>
<tr>
<td>4</td>
<td>Manufacturing/Light Engineering/ Workshop</td>
<td>14</td>
<td>25</td>
<td>39</td>
</tr>
<tr>
<td>5</td>
<td>Embroidery/Stitching/ Handicrafts</td>
<td>26</td>
<td>62</td>
<td>88</td>
</tr>
<tr>
<td>6</td>
<td>Services (Beauty Parlor, Barber, Carts, Service Station, etc.)</td>
<td>129</td>
<td>146</td>
<td>275</td>
</tr>
</tbody>
</table>

**Total Beneficiaries**

<table>
<thead>
<tr>
<th><strong>Agriculture/Cropping</strong></th>
<th><strong>Commodity/Petty Trading</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>In the year 2021, EPS supported the farming community of wheat, maize, onion, tomatoes, potatoes and peas, etc by providing interest-free loans</td>
<td>31% loans were disbursed for the business of Grocery stores, small cosmetics shops, electronic shops, clothes shops, spices shops, Fruits</td>
</tr>
</tbody>
</table>
32% of total borrowers benefited like farmers of goats, sheep, bulls, or calf feeding, buying new cows or goats for milking, trading livestock, some for home poultry farms and

Total 88 loans are disbursed to males and females for tailoring and handicrafts businesses. These grants enabled poor entrepreneurs to boost their small enterprises. These
Leveraging Inclusive WASH for Empowerment (LIFE-Pakistan) Project is an initiative of the International Rescue Committee (IRC) in partnership with the Environmental Protection Society (EPS). The project is financially supported by the Department of Foreign Affairs & Trade (DFAT) Australia from its Water for Women Fund (WWF). The target area of the project is District Swat. The overall goal of the project is Gender equitable and socially inclusive WASH services for improved health conditions of marginalized groups. The three main objectives of the project are; to provide inclusive WASH services for all, to improve an inclusive WASH governance system, and to enable an inclusive decision-making system around WASH.

The initial agreement of the LIFE-Pakistan Project was signed in July 2018 between IRC and EPS and this is now 4th year of the project for its execution in communities and government institutions. During the 1st year of the execution, the project focused on the study of the existing situation and preparatory requirements. Baseline study on Knowledge Practice and Attitude (KAP) was carried out, villages and institutions were identified, Inclusive WASH Jargas (IWJs) and WASH Clubs established, Transformation Facilitators (TFs) identified, coordination with stakeholders established, and capacity building of project staff & community’s representatives was carried out.

Started, Inclusive WASH Development Plans (IWDPs) established social and technical feasibilities of WASH scheme initiated and communities and stakeholders were enabled to include inclusive WASH in their prioritized agendas. During the second year of the project the activities were smoothly running, coordination with stakeholders was maturing, the villages started stepping towards the hygienic environment, however unfortunately in the second half of the 2nd year the attack of COVID Pandemic affected every aspect of life throughout the world and similarly, the project activities were also severely affected and the face of progress was remarkably slowdown. Offices were closed downed, an online project execution system was evolved, the project activi-
only those activities were tried where a gathering of people was not involved. Side by side the project involved in awareness-raising against COVID pandemic, food provision to marginalized people, PPEs provision to health and sanitary workers, awareness on COVID SOPs, installation of handwashing stations, etc.

This report is concerning to 3rd year of the project, where the shadow of the COVID pandemic is still visible, however, the project activities are going on as per COVID SOPs. The following activi-

Awareness sessions regarding Health & Hygiene were held in 64 communities including 30 male communities, 32 female communities, and 2 Transgenders communities in the reporting period. The purpose of these sessions is mainly the orientation of communities on health problems due to their unhygienic behavior associated with water, sanitation, and hygiene. People are insisted to understand and develop good hygienic practices for safe and sound health, promotion of health and hygiene education, risks of water-borne diseases, communicable diseases, HIV, etc. As the pandemic is going on, COVID-19 related information is also dissemi-

35 sessions on MHM among women and girls of reproductive age have been conducted in the reporting period in the target villages under LIFE-Pakistan project objective number 3 which is creating awareness/guidance on MHM among women and girls of reproductive age and stress management. It is one of the key objectives in achieving better health and hygiene and these kinds of sessions can dismantle most stubborn barriers to gender equality and transform the lives of adolescent girls and women, supporting them to become healthy, educated, and empowered, able to direct the course of their own lives.
The community-Led Total Sanitation (CLTS) process in communities is practiced to eliminate open defecation (OD) in communities. Communities are sensitized and aware of the ill situation and ill effects of open defecation. It is a demonstrative process in which community representatives draw their village map on the ground showing all the landmarks of the village including clean and dirty locations with different colors. Communities are facilitated to conduct their appraisal and analysis of open defecation (OD) and take self-action to become ODF (open defecation free). CLTS Triggering activity was carried out in 25 target villages of district Swat with the objectives to identify needs through social mapping, ignite behavior change, self-realization, affordable technology options, demand-based capacity building, and community lead incentives to exclude open defecation. The methodology used during the activity was rapport building, social mapping, transect walk, calculation of feces, flow diagrams, calculation of medical expenses, and community Action Plan development by the community for the community. In the reporting period, CLTS triggering

Preparation of Inclusive WASH Development Plan (IWDP) of Villages is one of the key activities of the LIFE Pakistan Project. The main purpose of IWDP is to gauge the status of WASH activities and to devise a mechanism that encourages active community participation and effective utilization of local resources in resolving the WASH-related issues. An inclusive WASH development plan provides the basis for the developmental initiative to start work on prioritized needs. The IWDP also provides a solid foundation to the Village community to advocate and negotiate the priorities with government institutions, donors, and NGOs for their external support in the implementation of WASH activities. 20 IWDPs have been prepared so far through meetings and
The different participatory research tools like social mapping, transect walk, timeline, seasonal calendar, pie diagram, problem tree, decision-making matrix, wealth ranking, focus group discussions, pairwise problem ranking, problem identification, and prioritization, and plan-making exercises were fully employed in the collection and analysis of various level qualitative data concerning to the preparation of were made during reporting period. Main purpose is to sensitize the students, teachers, parents and communities about health hazards, Promotion of sustainable child friendly and gender friendly WASH facilities and management of waste water and solid

**Educating and Facilitating Citizens on PM CRM**

Prime Minister’s Performance Delivery Unit (PM DU) established in 2013 has been reorganized with a new vision to promote citizen-centric and participatory governance. PM DU is pioneering a nation-wide complaints and grievance redressal mechanism (prime Minister complaint resolution mechanism (PCRM) ). The primary objective of the activity is to provide citizens’ an opportunity to seamlessly communicate with all government entities and have their issues resolved with priority, in accordance with the vision of the Government. Total 6 sessions have been conducted in with Male & female communities of target villages. Communities were informed about the process complaint registration.
Independent Living Skills

To learn the skills and to realize the hidden potential of the PWDs to deal with real-time situations in their day-to-day life an independent living skills training was organized. Total of 25 participants (24 women and 05 Girls including caregivers from the target area were trained. The group size was 6 to 12 participants at each location. In different villages, different approaches were adopted keeping in view the participant education level, exposure, venue, and availability of time. The main approach followed was the experiential approach, presentation, and individual learning that participants can better understand the session. Be-

Life Skills

The Life Skills training was started in July 2021 in District Swat and was held in 04 locations. Total of 25 participants (02 women and 23 Girls) from the target areas were trained. The Training assisted women and girls to make them realize their hidden potential, talent, and abilities to increase self-reliance. This was a two days training with a group size of 6 to 12 participants at each location. Life skills refer to cognitive skills, personal skills, and interpersonal skills. In the life skill training, the focus was mainly on behaviour change to deal with different situations facing in life.

Vocational Skills Training

Vocational skill training was one of the main activities of the project. The program seeks to enhance employment opportunities by providing vocational-skills training to unemployed women and girls to provide them an opportunity to be economically independent. This was a fifteen (15) days training designed for vulnerable women and girls to learn the basic skills of sewing and cutting cloths. Twenty-five (25) women
Financial Support to Marginalized Women

The objective of this activity is to support women's independence, reduce the risk of social exclusion and improve their livelihood, and strengthen their capacity to manage a small business at the household level and upgrade it at a large scale over time. A kit including WASH-related items with the cost of Rs. 20,000/- was distributed among 10 clients including widows, marginalized, and PWDs. The use of material and its prices were explained and documentation was accomplished. They started their business at

Nursing Care Kits for PWDs, Women and

The objective of the activity was to support some of the PWDs who have participated in the Independent living skills through the provision of WASH-related items for their better health and hygiene. 30 PWD women were selected with the consensus of IWJ who were the poorest of the poor and have a severe disability with dependence on caregivers. The kits provided to PWDs were including sanitary napkins, Dettol, Hand towel, Bandages, Soda cream, Water container, Rubber hot water bottle, Surf, soap, Thermometer, Dignity Sheet, Scissor, Apron for

Distribution of Assistive Devices to PWDs

To empower marginalized groups and improve their participation in the decision-making process, and enable them to be the normal citizens of the community assistive devices were provided to 25 PWDs. The devices include wheelchairs, vis-
Three trainings were organized on ODF process for selected members of 25 target communities to train and orient four members from each village on the process of declaration, verification and certification. Open defecation free (ODF) is a term used to describe communities which have shifted from open defecation towards the use of toilets. This can happen, for example, after community-led total sanitation programs have been implemented. There exists an established process of provincial government for the declaration of village as ODF, which includes the declaration of district level ODF committee, request from villages for ODF declaration, visit of ODF committee representatives to the villages for verification and finally

25 Sanitation campaigns organized jointly by EPS-IRC in coordination with line departments including TMAs, LG&RRD, Education, Health, and villages IWJs. A sanitation campaign is a joint awareness program usually conducted jointly with TMAs and local Government representatives. Health and hygiene issues are highlighted in the program, corrective and protective measures against the unhygienic situation are emphasized. A cleaning campaign is jointly organized after the session. The overall objective of the sanitation campaign is to orient the community on good hy-

Two District Coordination Committee (DCC) meetings were held at Deputy Commissioner Office Swat in the reporting period. These meetings were chaired by Additional Deputy Commissioner (ADC) swat Mr. Hamid Khan. Representatives from the line department including health, education, TMAs, LG, and PHED participated in these meetings. The main objective of these meetings is close coordination with the concern line departments, progress sharing of the LIFE project, and smooth proceedings on the ODF process for identified vil-
Seven exchange meetings of IWJs and TFs were held with all TMA's of District SWAT during the reporting period. The main objective of these meetings was to orient the community representatives on the scope of work of the TMAs, the service delivery process of TMAs, the communication process of TMAs, and how to approach TMA for the resolution of specific issues. In these meetings, the community's representatives highlighted the relevant issues of their villages and sought out the feedback of the TMAs on these issues. The majority of issues of these communities specifically related to

Total 17 Cleaning kits delivered 5 in villages, 6 in Health Institutions, and 6 in Education Institutions. Cleaning Kits will be further placed in the community center or the mutually selected site for easy accessibility of Women and Men Jirga as well as for other marginalized groups. These kits will be used for communal purposes. It will trigger further energies in the community to take actions that keep the environment clean and secure. Cleanliness is a key tribute to a community which shows that the residents are well organized and have environmental stewardship and that the
Three training of Artisan & Masons were organized during the reporting period. Total 68 Male Masons from 15 Villages of the target villages participated in these trainings. Detailed sessions were held on safe disposal of sewage and sanitation, the safety of drinking water points, inclusion at water points and washrooms, and Hand pump water supply schemes. A practical demonstration on washroom models related to inclusion, low-cost options, and latrine types was carried out. Operation & Maintenance of WASH schemes was

Open Defecation Free (ODF) villages are the prime objective of LIFE Pakistan to transform the communities from open defecation to washroom-based defecation. The process was initiated with the establishment of the ODF Committee by Deputy Commissioner (DC) Swat with membership from line departments including Health, Education, Local Government, PHED, and TMAs. The district ODF committee was trained on the ODF process. The IWJs of all identified villages were also trained on the ODF process. So far 20 villages have been declared ODF by their respective IWJs and 17 villages have been verified by the ODF committee.
<table>
<thead>
<tr>
<th>S#</th>
<th>Name</th>
<th>Designation</th>
<th>Qualification</th>
<th>ADDRESS</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Mr. Akbar Zeb</td>
<td>Executive Director</td>
<td>B.Sc (Urban Planing, MBA)</td>
<td>Totkat, Matta, Swat</td>
<td>0333-8878657</td>
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<td>2</td>
<td>Israr Ul haq</td>
<td>Manager M&amp;E</td>
<td>MA</td>
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<td>0346-5001573</td>
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<td>3</td>
<td>Mr. Khalil-Ullah</td>
<td>Manager HR</td>
<td>MA, MBA</td>
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<td>0300-5740230</td>
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<td>4</td>
<td>Mr. Masroor Ahmad</td>
<td>Program Manager</td>
<td>M. Phil (Agr. Eco.)</td>
<td>Gumbad Maira, Mingora, Swat</td>
<td>0345-1009944</td>
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<tr>
<td>5</td>
<td>Mr. Tariq Khan</td>
<td>Manager Finance</td>
<td>M.Com</td>
<td>Charbagh, Swat</td>
<td>0341-9444222</td>
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<tr>
<td>6</td>
<td>Mr. Shahab Ali</td>
<td>Manager IT &amp; Media</td>
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<td>Mingora, Swat</td>
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<td>7</td>
<td>Mr. Hazrat Ali</td>
<td>Media Asstt. EPS</td>
<td>BA</td>
<td>Barama Mingora Swat</td>
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<td>8</td>
<td>Mr. Adnan Ali Khan</td>
<td>Hygiene Officer IRC</td>
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<td>9</td>
<td>Ms. Zaiby</td>
<td>Hygiene Officer IRC</td>
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<tr>
<td>10</td>
<td>Ms. Maryam Khan</td>
<td>M&amp;E Officer IRC</td>
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<tr>
<td>11</td>
<td>Mr. Muhammad Hasib</td>
<td>District Project Man-</td>
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<td>12</td>
<td>Mr. Sarwar Hayat Khan</td>
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<td>13</td>
<td>Mr. Mohammad Tahir</td>
<td>Senior gender &amp; Liaison Officer IRC</td>
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<td>14</td>
<td>Mr. Waqas Zeb</td>
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<td>15</td>
<td>Ms. Shahnaz Mazhar</td>
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<td>16</td>
<td>Mr. Ziad Khan</td>
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<td>20</td>
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<td>21</td>
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<td>23</td>
<td>Mr. Dawood Nawab</td>
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<td>24</td>
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<td>25</td>
<td>Muhammad Tahir</td>
<td>Logistic officer</td>
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<td>Islampur Swat</td>
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<td>26</td>
<td>Mr. Aziz Khan</td>
<td>Care Taker</td>
<td>Middle</td>
<td>Shagai, Saidu Sharif, Swat</td>
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<td>27</td>
<td>Mr. Mehboob Ali</td>
<td>Driver EPS</td>
<td>Middle</td>
<td>Charbagh Swat</td>
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<td>Mr. Ahmad Zeb</td>
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<td>Mr. Khan jan</td>
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<td>32</td>
<td>Mr. Usman Ali</td>
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<td>Mr. Abdul Rahman</td>
<td>Security Guard</td>
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